JSSI Hourly Cost Maintenance Program (2022)



For more than 30 years, Jet Support Services, Inc. (JSSI), has been the leading independent provider of maintenance support and financial services to the business aviation industry. JSSI supports 5,000+ aircraft and leverages this wealth of independent data to bring greater transparency to owners and operators of business aircraft of all sizes, makes and models.

JSSI Hourly Cost Maintenance (HCM) programs bring flexibility, cost transparency and maintenance budget stability to virtually any make or model of business jet, turboprop or helicopter. With available Tip-to-Tail® maintenance protection, aircraft owners and operators can enjoy enhanced residual value in addition to personalized customer support and a global network of 70+ technical representatives to deliver independent expert oversight, advocacy and guidance throughout every maintenance event.

For more information, visit www.jetsupport.com.

JETSUPPORT.COM



JSSI AIRFRAME TERM PROGRAM



The **JSSI Airframe Term Program** protects your investment by covering parts and labor for virtually every part, component, assembly, and system of the airframe, including all scheduled and unscheduled maintenance.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- · Parts and labor for scheduled and unscheduled maintenance, including calendar, hourly, and cyclical inspections
- Cockpit avionics and cabin entertainment equipment, including Wi-Fi (if installed)
- Consumable hardware
- Shipping of parts
- · Future mandatory service bulletins (SBs) and airworthiness directives (ADs)
- · Troubleshooting labor allowance

MAXIMIZE AVAILABILITY

- Rental component costs
- · Technical oversight during major inspections
- 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- Access to a global network of MROs and service centers
- Efficiency bonus
- · Customized contract length



JSSI AIRFRAME PARTS-ONLY PROGRAM

The **JSSI Airframe Parts-Only Program** is a comprehensive airframe parts program, which excludes labor charges. It covers parts and materials that need repair or replacement due to life-limit expiration or unscheduled failure, in connection with both scheduled and unscheduled maintenance. All with the same exceptional technical support included with every JSSI program.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- · Scheduled and unscheduled maintenance, including calendar, hourly, and cyclical inspections
- · Maintenance related to brakes, wheels, and tires
- · Cockpit avionics and cabin entertainment equipment, including Wi-Fi (if installed)
- Shipping of parts
- Future mandatory service bulletins (SBs) and airworthiness directives (ADs)

MAXIMIZE AVAILABILITY

- Technical oversight during major inspections
- 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- · Access to a global network of MROs and service centers
- Efficiency bonus



JSSI TERM ENGINE PROGRAM



The JSSI Term Engine Program provides comprehensive coverage for a specified term.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- Shop maintenance, including maintenance resulting from routine inspections and performance restoration events, that occur during the term
- Unscheduled maintenance, unanticipated failures, and unscheduled replacement of life-limited components (LLCs), including LLCs found to have failed inspection during shop visits
- · Repair and replacement of life-limited components (LLCs) which fall due during the term
- Labor for engine removal and reinstallation (R&R)
- · Engine freight costs
- Engine corrosion repair
- Repair and replacement of engine accessories/line replaceable units (LRUs)
- Parts for routine inspections and labor for routine borescopes (for applicable models)
- Future service bulletins (SBs) and airworthiness directives (ADs) (mandatory/recommended)
- · Troubleshooting labor allowance

MAXIMIZE AVAILABILITY

- · Technical oversight during shop visits
- · Rental engine costs
- · Supplemental lift
- Engine health monitoring and spectrometric oil analysis (if required)
- 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- Access to a global network of MROs and service centers
- · Foreign object damage (FOD) gap coverage



JSSI ESSENTIAL ENGINE PROGRAM

The **JSSI Essential Engine Program** provides a variety of coverage options to protect your investment and maximize residual value of your aircraft.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- Shop maintenance, including scheduled events, maintenance resulting from routine inspections, and performance restoration events
- Unscheduled maintenance, unanticipated failures, and unscheduled replacement of life-limited components (LLCs), including LLCs found to have failed inspection during shop visits
- · Labor for engine removal and reinstallation (R&R)
- · Engine freight costs
- Engine corrosion repair
- Repair and replacement of engine accessories/line replaceable units (LRUs)
- Parts for routine inspections and labor for routine borescopes (for applicable models)
- · Future service bulletins (SBs) and airworthiness directives (ADs) (mandatory/recommended)
- · Troubleshooting labor allowance

MAXIMIZE AVAILABILITY

- · Technical oversight during shop visits
- Rental engine costs
- · Supplemental lift
- Logistical support (when engine removal is required)
- Engine health monitoring and spectrometric oil analysis (if required)
- · 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- Access to a global network of MROs and service centers
- Foreign object damage (FOD) gap coverage
- · Program transferable at the time of sale
- · Credit rights towards a future enrollment

AVAILABLE UPGRADES TO ESSENTIAL PROGRAM

Essential LLC

Scheduled replacement of LLCs

Essential+

- Labor for routine inspections
- · Priority shipping for parts
- Logistical support (for any AOG)

Complete

 Comprehensive coverage inclusive of all features listed above



JSSI ESSENTIAL SELECT ENGINE PROGRAM

The **JSSI Essential Select Engine Program** provides a variety of coverage options to protect your investment and maximize residual value of your aircraft.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- Shop maintenance, including scheduled events, maintenance resulting from routine inspections, and performance restoration events
- Unscheduled maintenance, unanticipated failures, and unscheduled replacement of life-limited components (LLCs)
- Labor for engine removal and reinstallation (R&R)
- · Engine freight costs
- · Engine corrosion repair
- Repair and replacement of engine accessories/line replaceable units (LRUs)
- Parts for routine inspections and labor for routine borescopes (for applicable models)
- · Future service bulletins (SBs) and airworthiness directives (ADs) (mandatory/recommended)
- · Troubleshooting labor allowance

MAXIMIZE AVAILABILITY

- · Technical oversight during shop visits
- · Rental engine costs
- · Supplemental lift
- Logistical support (when engine removal is required)
- Engine health monitoring and spectrometric oil analysis (if required)
- 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- · Access to a global network of MROs and service centers
- · Foreign object damage (FOD) gap coverage
- Program transferable at the time of sale
- · Credit rights towards a future enrollment

AVAILABLE UPGRADES TO ESSENTIAL SELECT PROGRAM

Essential LLC

Scheduled replacement of LLCs

Essential Select+

- Labor for routine inspections
- · Priority shipping for parts
- Logistical support (for any AOG)

Complete

 Comprehensive coverage inclusive of all features listed above



JSSI APU PROGRAM

The comprehensive JSSI APU Program protects your investment.

PROGRAM BENEFITS

STABILIZE YOUR BUDGET

- · Shop maintenance, including overhaul
- Unscheduled maintenance, unanticipated failures, and unscheduled replacement of life-limited components (LLCs)
- Unanticipated failures of engine accessories and line replaceable units (LRUs)
- · Future service bulletins (SBs) and airworthiness directives (ADs) (mandatory/recommended)
- · Troubleshooting labor allowance

MAXIMIZE AVAILABILITY

- · Technical oversight during shop visits
- Rental APU costs
- Engine health monitoring and spectrometric oil analysis (if required)
- 24/7 worldwide AOG support

INDUSTRY-LEADING FLEXIBILITY

- Access to a global network of MROs and service centers
- · Program transferable at the time of sale

AVAILABLE UPGRADE FOR SELECT MODELS

APU Plus

- Labor for removal and replacement (R&R) at scheduled and unscheduled events
- Labor for routine inspections
- · APU freight costs
- On-site AOG logistical support including travel expenses and expedited shipping, as necessary